Case Study

SaniStation

NHS Grampian

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SaniStation[®] Bespoke Period Product Dispenser

NHS Grampian partnered with SaniStation to develop a unique dispenser making period products available for free across all their sites.

Scotland is the first country in the world to make period products free for all. The Period Products (Free Provision) (Scotland) Bill states that tampons and sanitary pads must be available to "anyone who needs them".

The dispenser they needed was not readily available off-the-shelf, so they contacted SaniStation® to leverage our expertise in creating dispensers specifically for healthcare.

Key Requirements:

The NHS Grampian Domestic & Support Services team needed to find a dispenser that made product freely available but also complied with an extensive list of other criteria including IPC and inclusivity objectives.

Pauline Matthews, Deputy Head of Service, Domestic & Support Services, NHS Grampian:

"Scottish Parliament passed the Periods Products Bill in Scotland to guarantee free access to hygienic period products to all who require them.



Following that, NHS Grampian undertook a project with SaniStation® to design, deliver and implement dispensers to distribute free products across all acute and community hospital sites. During onset, logistical and implementation planning, NHS Grampian and SaniStation® have worked hand in hand to ensure compliance with Infection Prevention and HAI standards.

We look forward to continuing our good working relationship with SaniStation® in the future."



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The Solution:

Several rounds of discovery discussions, designs and prototypes resulted in an all-new dispenser design that delivered all of NHS Grampian's requirements in a single unit.

Building on the functionality of our well established and proven Face Mask Dispenser the Period Product Dispenser visibly promotes the availability of free period products and boasts all of the following features:

- ✓ Free-vend product is available completely free
- Dispenses most brands of tampon and pad
- Accessible dispenser can be used in any toilet/washroom with no barriers to use either physical or psychological
- Highly visible with clear messaging and branding opportunities
- Fully IPC compliant minimal risk of cross contamination through users handling product
- Easy to clean all areas of the dispenser are accessible for cleaning purposes without having to dismantle anything
- Simple to operate with no moving parts to minimise requirement for maintenance
- High capacity to reduce refill frequency 150 Regular Tampons and 100 Pads as standard
- Simple and quick to refill with clear indicator showing stock level.



The Impact:

- 1,078 Period Products Dispensers will be in place across 70 sites by July 2022.
- 107,800 towels and 161,700 tampons will be available for free where needed.



Chris Anderson, Director at SaniStation®:

Supporting the team at NHS Grampian with this ground-breaking project has been a hugely inspirational experience. Working with front-line healthcare professionals to design practical solutions to real-world issues is where we excel, and seeing the resulting free-vend Period Product Dispenser being installed so widely across the NHS Grampian estate is a positive moment for all the team at SaniStation®.'